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Annelies Delnooz obtained her M.Sc. degree in applied economics, at Hasselt University, in 2010. Since 2010 she is active as a researcher at the Flemish institute for technological research (VITO) at the Energy Technology department. She is mainly involved in research with regard to energy markets in an international context and elaborating business case calculations for flexible industrial demand, electric vehicles and other smart grid applications. She is currently engaged in different national and international research projects focussing on these topics, inter alia IndustRE, MAT4BAT, e-harbours, ADDRESS, EVCITY and ENEVATE.